





zalando

Why Kubernetes?

OWL TECH &
INNOVATION DAY
2019-09-26

HENNING JACOBS
@try_except_



ROLLING OUT KUBERNETES?

- Y Hacker News new | threads | past | comments | ask | show | jobs | submit
- Ask HN: Do's/don'ts of working with Kubernetes you learned through experience?
 33 points by fiddlerINT 1 day ago | flag | hide | past | web | favorite | 26 comments

"We are rolling out Kubernetes to production next month and I'm interested to hear from people who made that step already."



DON'T USE IT !!!!!

Y Hacker News new | threads | past | comments | ask | show | jobs | submit

Ask HN: Do's/don'ts of working with Kubernetes you learned through experience?

33 points by fiddlerINT 1 day ago | flag | hide | past | web | favorite | 26 comments

We are rolling out Kubernetes to production next month and I'm interested to hear from people who made that step already.

▲ iamnothere123 5 hours ago [-]

DON'T USE IT !!!!!

reply

▲ anon284271 19 hours ago [-]

Don't use Kubernetes.

reply





Backend Engineer at trivago. Likes just-in-time compilers and hot chocolate. About me.







Search

Published on 21st of March, 2019

Maybe You Don't Need Kubernetes







Nuclear hot take: nobody will care about Kubernetes in five years.

CZnative @ home @pczarkowski

Replying to @tmclaughbos @iteration1 @behemphi

As I keep telling people, if you have a kubernetes strategy you've already failed. Kubernetes should be an implementation detail at the tactical level to deal with the strategic imperative of solving the problems that are halting the flow of money.

6:32 PM - 6 Feb 2019



KUBERNETES FAILURE STORIES





Kubernetes Failure Stories. The fact that this list has a dedicated website is a serious symptom of the complexity problem. #Docker #DevOps k8s.af



Tweet übersetzen

Kubernetes Failure Stories A compiled list of links to public failure stories related to Kubernetes. Most recent publications on top. TO Ways to Shoot Yourself in the Foot with Kubernetes, #9 W/8 Surprise You - Distadog - KubeCon Barcelona 2019 involved: CoroDNS, #dats:5, IPVS constrack, ImagePullPolicy: Always, DeemonSet NAT instances. Latest lag API server 009Kill, kubeZiam, cluster-autoscaler. PodPriority, audit logs, spec_replices . AWS ASG rebalance, CronJob, Pod toleration, zombles, readinessProbe_exec . ogroup freeze, kubectl - impact: unknown, API server outage, pending pods, slow deployments How Spotify Accidentally Deleted Ali its Kabe Clusters with No User Impact - Spotify - KubeCon Barcelona 2019 involved: GKE, cluster deletion, browser tabs, Terraform, global state file, git PRs, GCP permissions. - impact no impact on end users Kubernetes Failure Stories - Zalando - KubeCon Barcelono 2019 involved Skipper-Ingress, AWS, IOPK111, high latency, CronJob, CoreDNS, India's 5, etcd, CPU throttling - impact: multiple production outages Oh Sh^at! The Config Changed! - Pusher - KubeCon Barcelona 2019 . involved: AWS, nginx, ConfigMap change impact: production outage Misunderstanding the behaviour of one templating line - Skyscanner - blog post 2019. involved: HAPtoxy-Ingress, Service VIPs, Golang templating



ZALANDO AT A GLANCE

~ 5.4 billion EUR

revenue 2018

> 15.000 employees in

> 79%
of visits via
mobile devices

> 250 million

visits per month

> 26
million
active customers

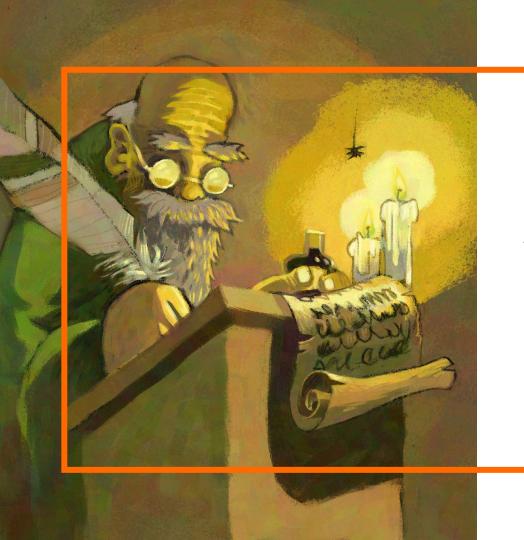
> 300.000 product choices

~ 2.000 brands

17 countries



Europe



A BRIEF HISTORY OF ZALANDO TECH

2010

"Sysop-Test"

"QA-Test"

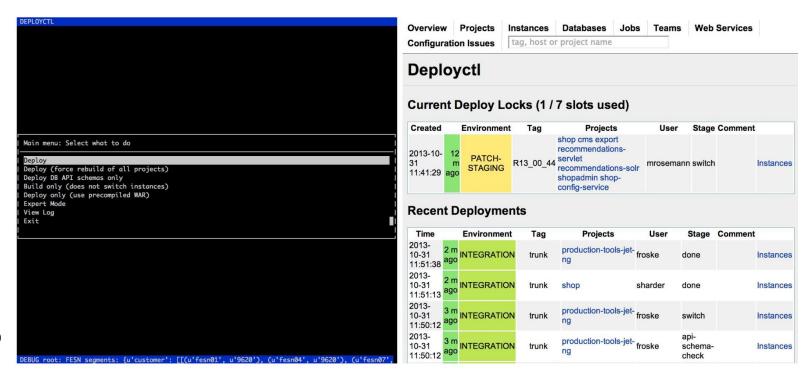
Zalando (Magento-)Shop-Deploy Checkliste

Tag	SysOP: Datum:	_
()() ()()	Releasefreigabe erfolgt SVN-Tag angelegt create tag zal_1X_XX-XX-XX\n\n <freigabe mail=""> Datenbankänderungen auf Reihenfolge prüfen Falls Solr-Update (https://devwiki.zalando.de/Sysop/Deployment) Booster-Config im LiveOverlay auf solr02 ändern (solr01 auskommentieren)</freigabe>	
<u> </u>	 'set_update live' mit dem alten Release (neu config deployen) Replikation von Solr02 beenden booster-cron 'cron.d/zalando-booster' deaktiveren Booster-Config in LiveOverlay auf solr01 ändern (solr02 auskommentieren) Konfigurationsänderungen aus Datenbankänderungen in LiveOverlay übernehmen 	
()()	deploy-wizard mit neuem Tag starten Vor deaktivieren von http01, im LB, admin01 mit rsync-deploy-live_all update Konfigurationsänderungen aus Wiki nach zalando-live übernehmen admin wird nicht von LiveOverlay bedient! solr01 updaten	n
() () (booster-full-update starten und prüfen Deaktivierung/Swtich von http01 Sysop-Test http01 Fehler, fehlende/falsche Bilder sofort an QA melden und weiteren verlauf klären Aktivierung von http01 im LB QA-Test auf http01 Deaktivierung/Switch von http01-http03 	
)	Sysop-Test http01-http03 Sysop-Test http01-http03 im LB QA-Test auf http01-http03 Nach Okay: Switch auf allen https und squids Falls kein Solr-Update, jetzt admin01 mit rsync-deploy-live_all updaten Konfigurationsänderungen aus Wiki nach zalando-live übernehmen admin wird nicht von LiveOverlay bedient!	
Bei Per	Crons testen und aktivieren Probleme die nicht innerhalb von 5 Minuten behoben werden können folgende onen Anrufen und informieren!	

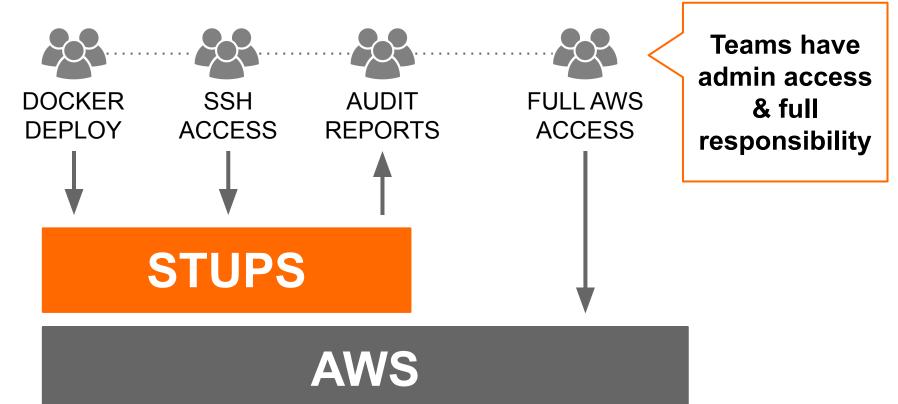


2013: SELF SERVICE

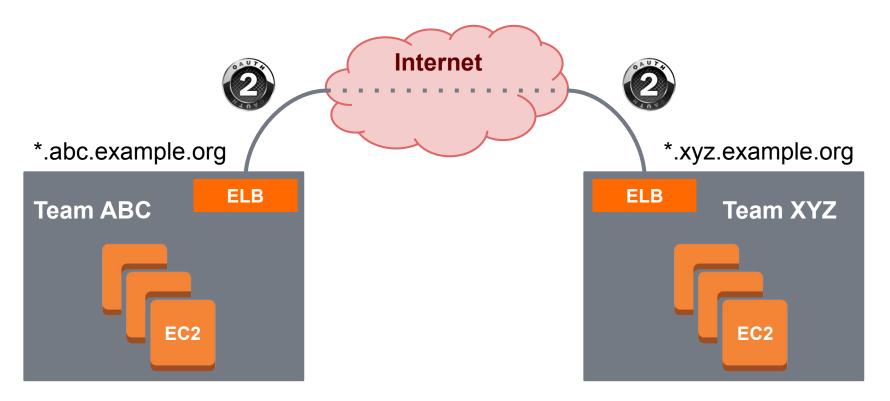
\$ grep description ~/Projects/zalando/deployctl/project.desc description: Deployment tool with ncurses frontend and project/instance database with web frontend



2015: RADICAL AGILITY



2015: ISOLATED AWS ACCOUNTS



2019: SCALE

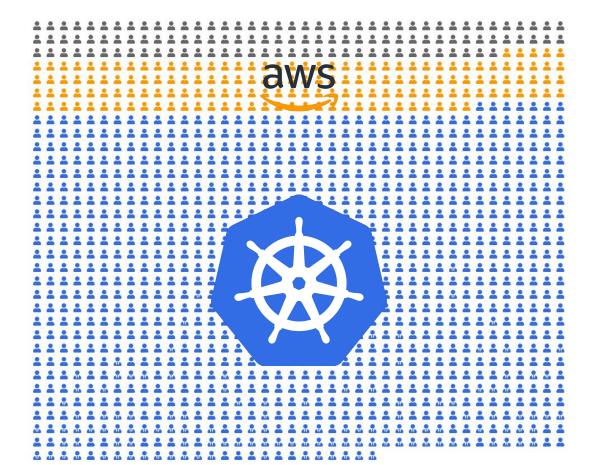
396 Accounts

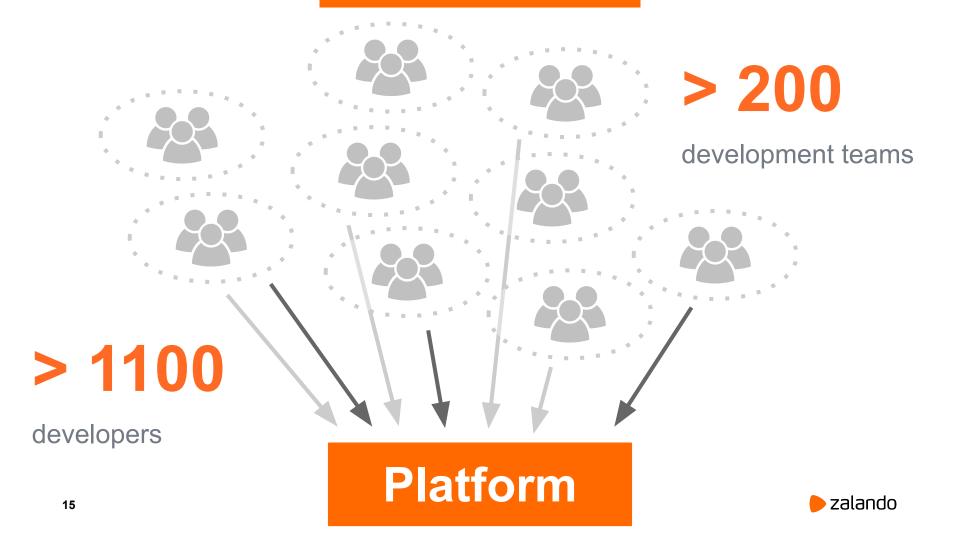




140_{Clusters}

2019: DEVELOPERS USING KUBERNETES





YOU BUILD IT, YOU RUN IT

The traditional model is that you take your software to the wall that separates development and operations, and throw it over and then forget about it. Not at Amazon. You build it, you run it. This brings developers into contact with the day-to-day operation of their software. It also brings them into day-to-day contact with the customer.

- A Conversation with Werner Vogels, ACM Queue, 2006

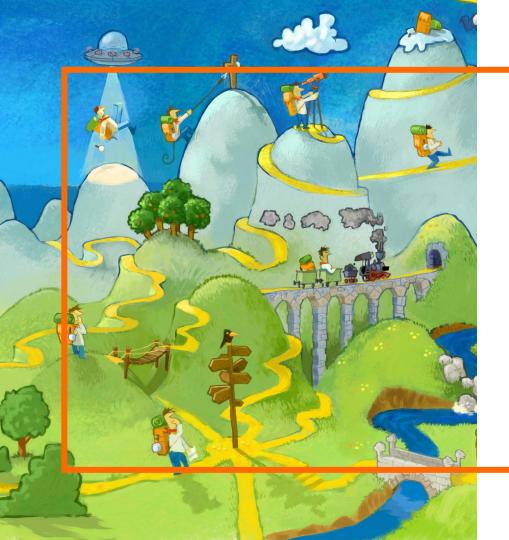
ON-CALL: YOU OWN IT, YOU RUN IT



When things are broken, we want people with the best context trying to fix things.

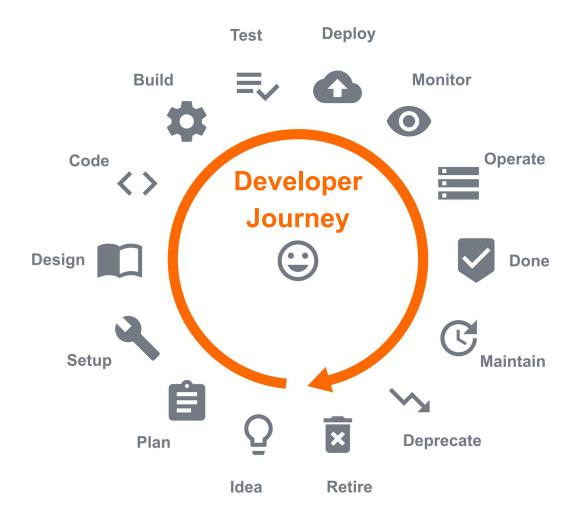
- Blake Scrivener, Netflix SRE Manager

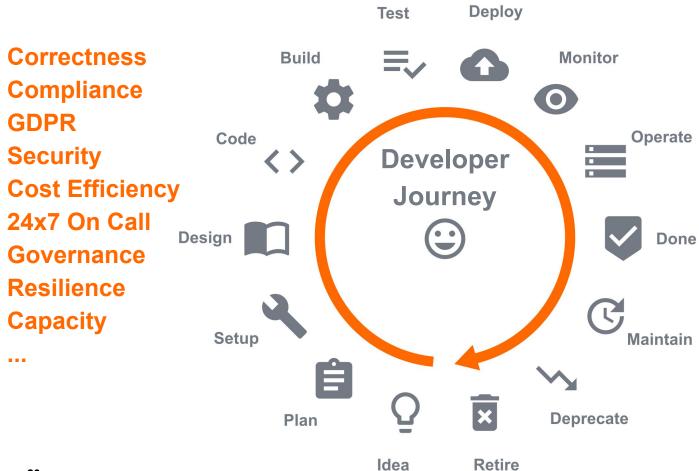




DEVELOPER JOURNEY

Consistent story
that models
all aspects of SW dev







DEVELOPER PRODUCTIVITY





Cloud Native Application Runtime



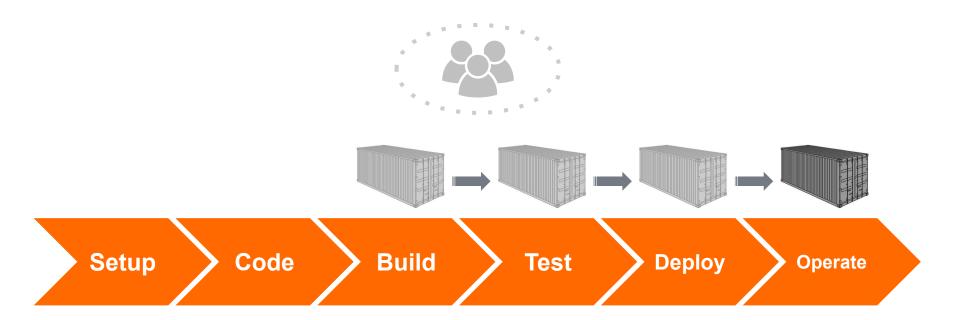
CLOUD NATIVE

.. uses an **open source** software stack to deploy applications as **microservices**, packaging each part into its own **container**, and **dynamically orchestrating** those containers to optimize resource utilization.

Cloud native technologies enable software developers to build great products faster.

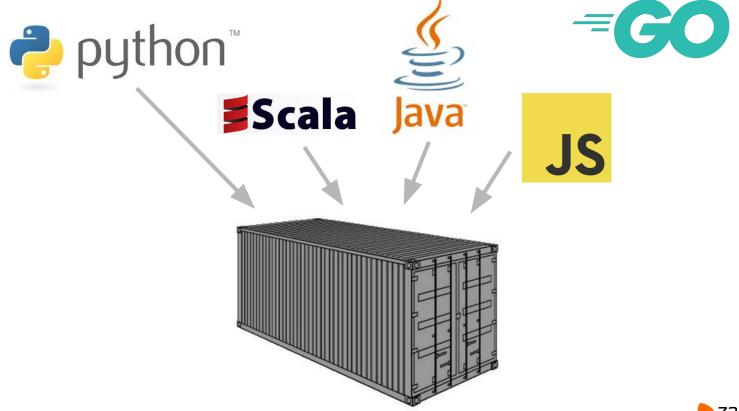
- https://www.cncf.io/

CONTAINERS END-TO-END



Cloud Native Application Runtime

CONTAINERS



CONTAINERS



kubernetes









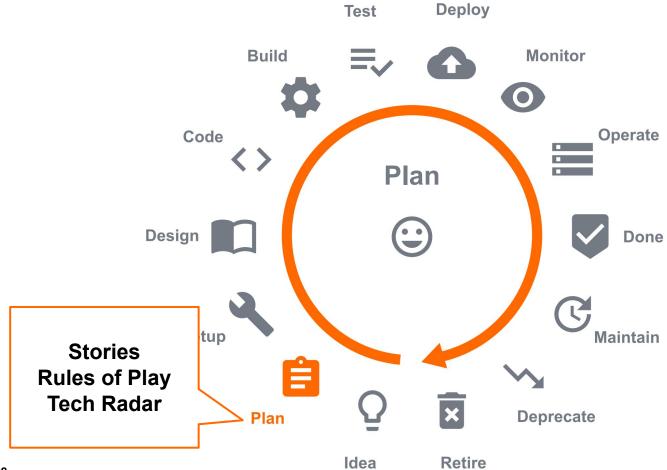






The Developer Console is your guide for all Welcome to the Developer Co. 0 the things you need to take an application 0 =_ Deploy from conception to production within 30 minutes. Every applications starts as an Test Monitor e who le Developer Journey in one place: idea, which subsequently undergoes : 1 planning, design, coding and testing phases until, at the end of its lifetime, it is retired. Build Operate Test You will find links to documentation, tools and information for your journey in this Idea \checkmark <> Unit tests, contract tests, Developer Console. integration tests, end-to-end tests Code Done and smoke tests can be We here in Developer Productivity want to automated via our build-tooling. support you as best we can and if something is missing, you need more information or Learn more... 3 features, do not hesitate to reach out to us by clicking on the feedback icon in the top Design Maintain right. Any feedback is highly appreciated. W Setup Deprecate Ê × Plan Retire don't show me again close





Zalando Tech Radar — 2019.09

Frameworks

ADOPT

1. Akka (Scala)

2. Node is 3. Play (Scala)

18. gRPC 19. Http4s 4. ReactJS 5. RxJava (Android) 20. jOOQ

ASSESS

16. Aurelia

17. Ember.is

HOLD

ASSESS

77. AWS Lambda

21. Redux 6. scikit-learn 7. Spring 22. Vert.x 23. Vue.is

TRIAL

8. Akka-Http 9. Angular 10. AspectJ 11. Camel

15. Thymeleaf

24. Activiti 25. AngularJS 1.x 26. BackboneJS 12. Camunda 27. Drools 13. OpenNLP 28. Spray 14. TensorFlow

Infrastructure

ADOPT

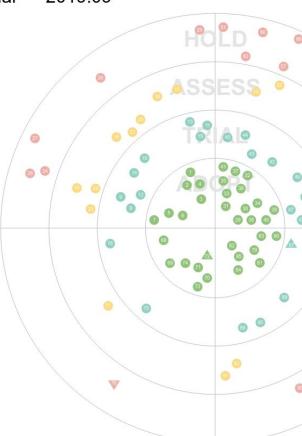
68. Docker 69. Hystrix 70. Kubernetes

HOLD 71. Nginx 78. STUPS 72. OpenTracing

73. Tomcat 74. ZMON

TRIAL

75. Failsafe 76. Undertow



Index Changelog

Common choices **Data Processing** Datastores Frameworks

Infrastructure Languages

Go

Java

JavaScript

Pvthon Scala

Swift

Cloiure

TypeScript

Elm Haskell

Kotlin

Rust

C languages CoffeeScript

Erlang

Groovy

.NET languages

Perl

PHP

Ruby

GraphQL JRuby

Jython

Kotlin ASSESS

edit this page

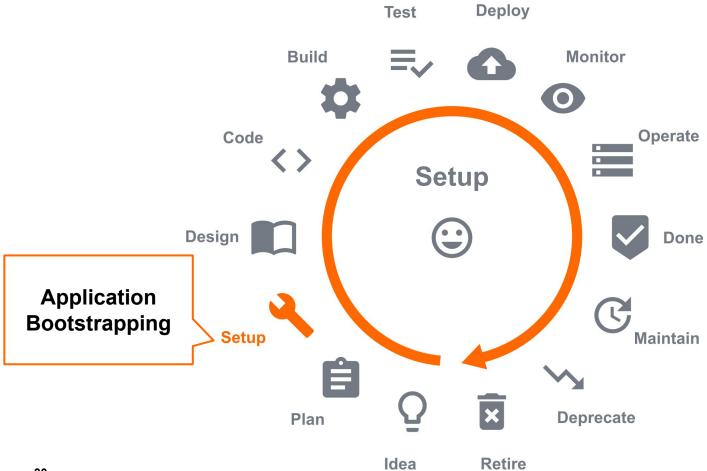
Kotlin is a pragmatic, multi-paradigm, multi-platform, modern, safe, interoperable and toolable programming language by JetBrains. Its primary focus is and has been the JVM ecosystem.

Nonetheless, it supports compilation to <u>JavaScript</u> and native code via LLVM. More than just compilation, Kotlin makes sure to integrate very well with the respective ecosystem, be it package managers or build tools. Plus, for each additional feature the designers deeply think about its implications with respect to toolability, compilation performance, learning costs and multi-platform suitability. All of this is a reflection of Kotlin's philosophy: Pragmatism and interoperability over fancy but costly language features.

Kotlin was developed mostly in the open with constant feedback from the community. A handful of companies were using the language in production even before the 1.0 release. Nowadays, many companies use Kotlin in critical applications. Notable examples include: Android, Gradle, Netflix, Pinterest, Atlassian, Coursera, Evernote, Trello and Uber.

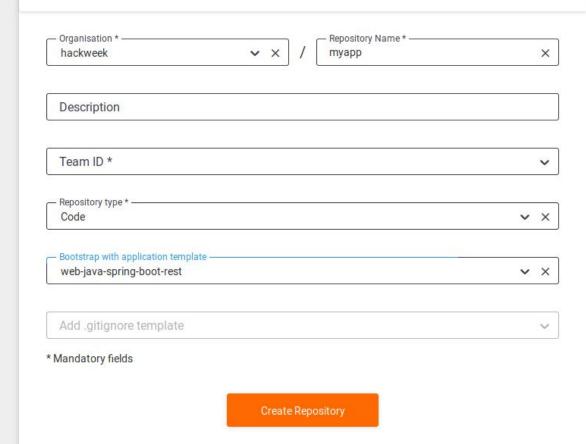
Notable language features:

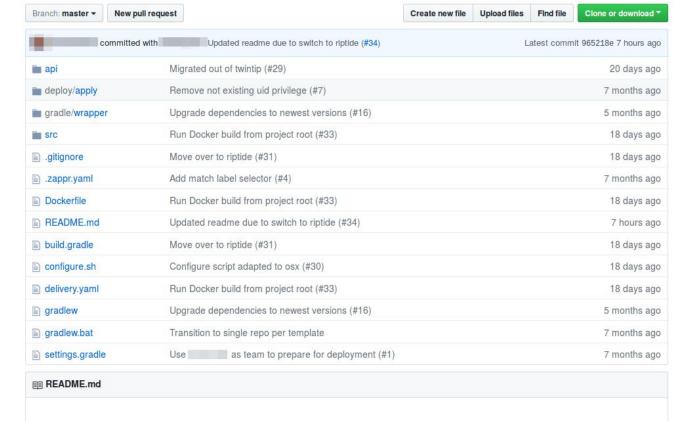
- 1. Nullable types with compiler checking on dereferencing
- 2. Smart casts type narrowing based on control flow
- 3. Extension methods define methods on any type
 - 1. extend APIs with discoverable methods
- 4. Data classes create POJOs easily with auto-generated equals, hashCode and toString methods
- 5. Properties auto-generated properties for class fields
- 6. Functional programming supports closures, (explicit) tail recursion and higher order functions



Create a new repository

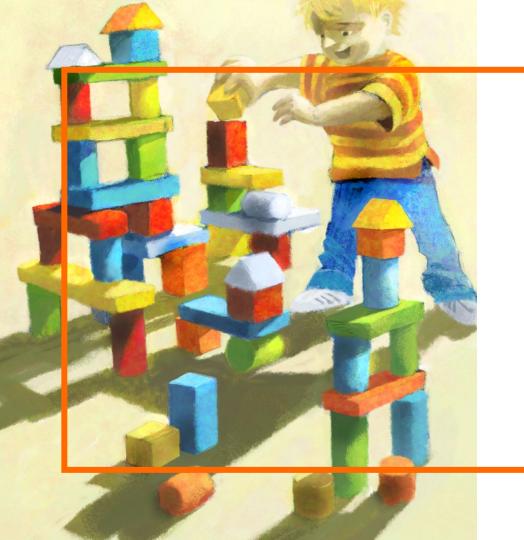
A repository contains all the files for your project, including the revision history





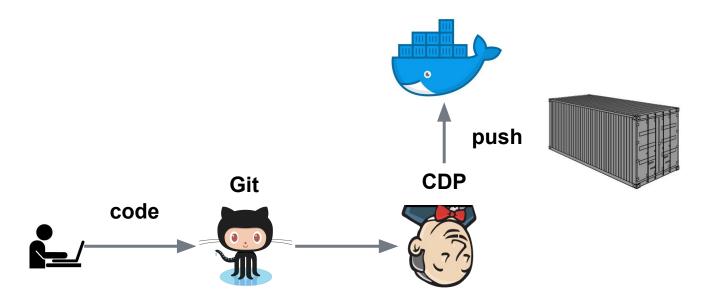
Java - Spring Boot - REST

This project is a highly opinionated template for a Java Spring Boot based REST service. It includes various Zalando specific libraries like e.g. ZMON Actuator, Tracer and Failsafe Actuator. See the full list below.

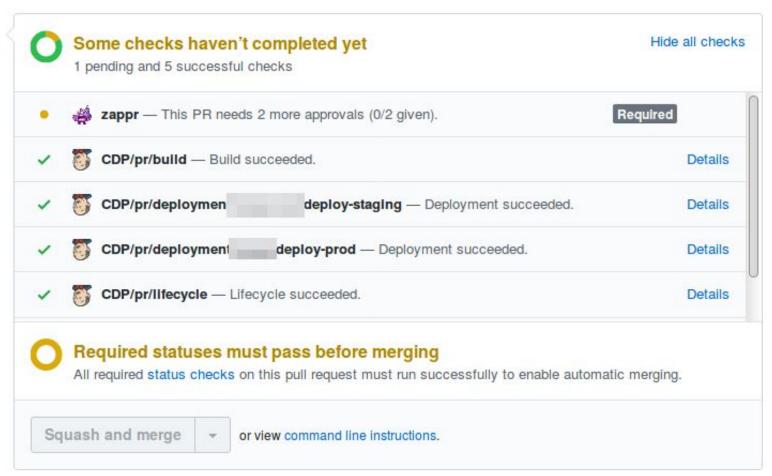


BUILD & TEST

CONTINUOUS DELIVERY PLATFORM: BUILD

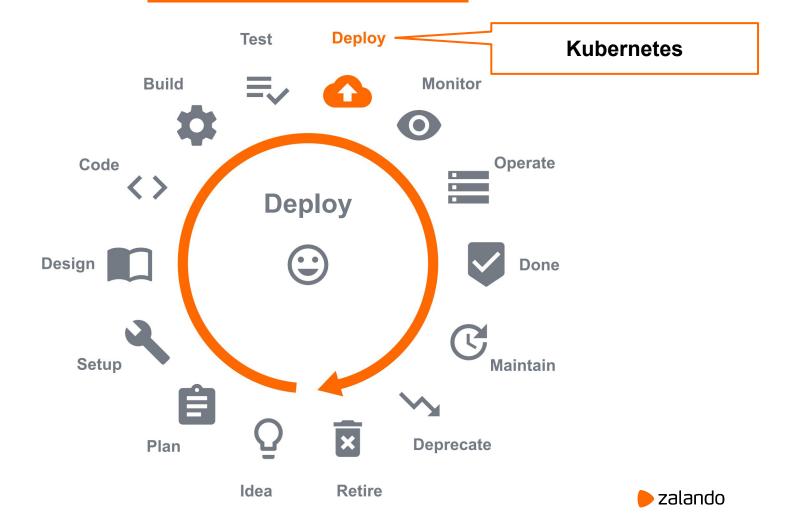








DEPLOY



DEPLOYMENT CONFIGURATION

```
deploy/apply
deployment.yaml
credentials.yaml # Zalando IAM
ingress.yaml
service.yaml
delivery.yaml # Zalando CI/CD
```



INGRESS.YAML

```
kind: Ingress
metadata:
  name: "..."
spec:
  rules:
    # DNS name your application should be exposed on
    - host: "myapp.foo.example.org"
      http:
        paths:
          - backend:
              serviceName: "myapp"
              servicePort: 80
```



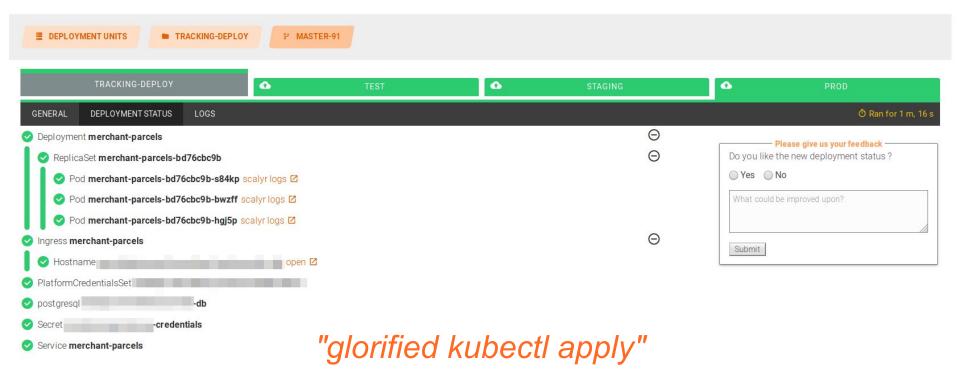
TEMPLATING: MUSTACHE

```
kind: Ingress
metadata:
  name: "..."
spec:
  rules:
    # DNS name your application should be exposed on
    - host: "{{{APPLICATION}}}.example.org"
      http:
        paths:
          - backend:
              serviceName: "{{{APPLICATION}}}}"
              servicePort: 80
```

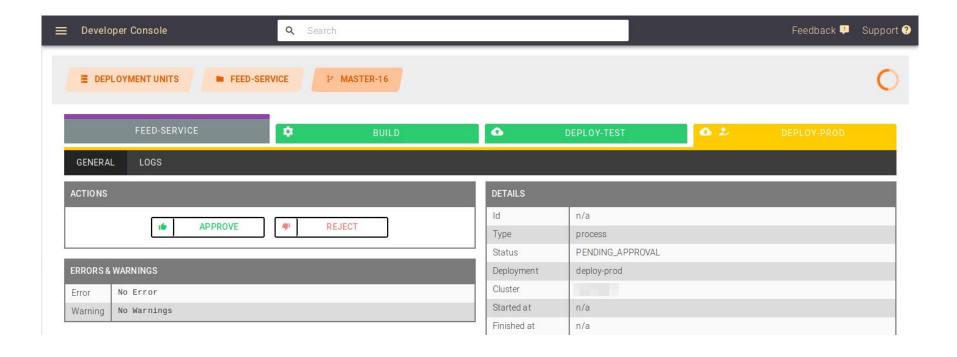
CONTINUOUS DELIVERY PLATFORM

■ RENDERING-ENGINE											E	xclude PRs:
Pipeline	Started		Action	Pipeline R	luns							
pr-1785-2 ♣	3h ago	(1)		•	BUILD	•	PERF	▲ DEPLOY-BRANCH	•	TEST-BRANCH	₽	DEPLOY-DOCS
pr-1785-1 ♣	3h ago	(1)		\$ 0	BUILD	۵	PERF	△ DEPLOY-BRANCH	*	TEST-BRANCH	•	DEPLOY-DOCS
Remove `any` usage from our code pr-1784-1 ♣ \$\display \text{1bbf84} \mathbb{P}\text{PR}	6h ago	(1)	2	•	BUILD	•	PERF	△ ♣ DEPLOY-BRANCH	*	TEST-BRANCH	•	DEPLOY-DOCS
master-1188 master-1188	1d ago	(1)		•	BUILD	•	PERF	♠ DEPLOY-BRANCH	\$	TEST-BRANCH		DEPLOY-DOCS
Do not bundle node_modules in re package pr-1783-1 ♣	1d ago	<u>(i)</u>	2	•	BUILD	•	PERF	▲ 2 DEPLOY-BRANCH	*	TEST-BRANCH	\$	DEPLOY-DOCS
master-1187 master-1187 ♣ ♦ 1e09f4	1d ago	<u>(i)</u>		•	BUILD	6	PERF	♠ DEPLOY-BRANCH	\$	TEST-BRANCH		DEPLOY-DOCS
Document the renderer contribution workflow pr-1775-2 ♣ ♦ e1a92a ₺PR	2d ago	(1)	2	•	BUILD	•	PERF	▲ 2 DEPLOY-BRANCH	*	TEST-BRANCH	•	DEPLOY-DOCS
master-1186 master-1186	2d ago	(i)		•	BUILD	•	PERF	♠ DEPLOY-BRANCH	\$	TEST-BRANCH	•	DEPLOY-DOCS
pr-1778-1 ♣	2d ago	(i)		•	BUILD	6	PERF	△ DEPLOY-BRANCH	*	TEST-BRANCH	₽	DEPLOY-DOCS
Document the renderer contribution workflow pr-1775-1 ♣ ♦ b6d0c7 ₺ PR	6d ago	<u>(i)</u>		•	BUILD	۵	PERF	△ DEPLOY-BRANCH	*	TEST-BRANCH	\$	DEPLOY-DOCS

CDP: DEPLOY

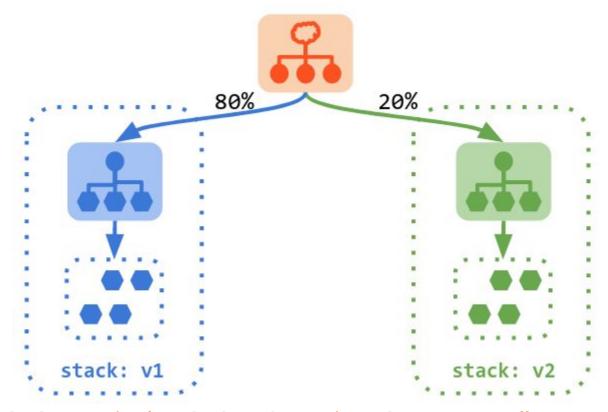


CDP: OPTIONAL APPROVAL





STACKSET: TRAFFIC SWITCHING

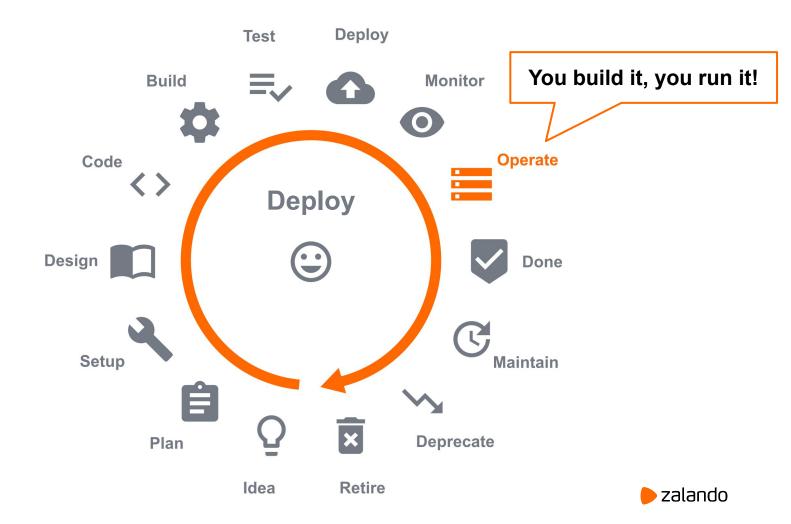


STACKSET CRD

```
kind: StackSet
. . .
spec:
  ingress:
    hosts: ["foo.example.org"]
    backendPort: 8080
  stackLifecycle:
    scaledownTTLSeconds: 1800
    limit: 5
  stackTemplate:
    spec:
      podTemplate:
```

TRAFFIC SWITCHING STEPS IN CDP





EMERGENCY ACCESS SERVICE

Emergency access by referencing Incident



zkubectl cluster-access request \

--emergency -i INC REASON

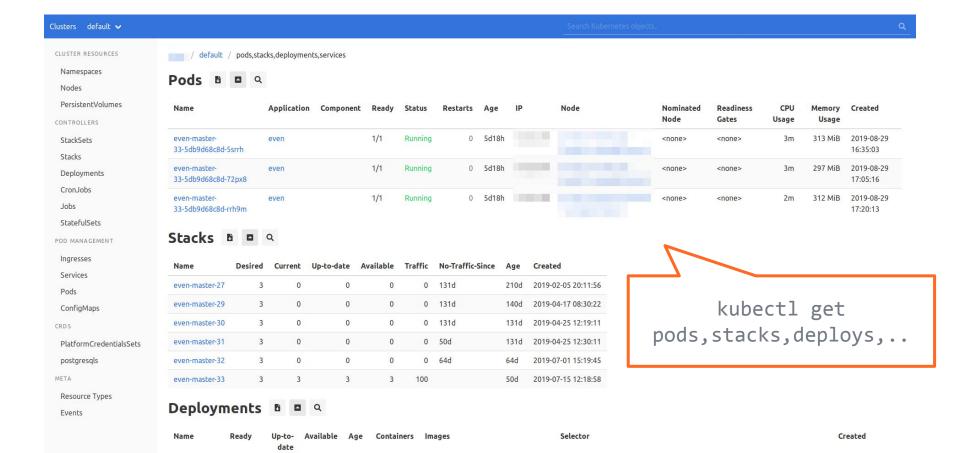
Privileged production access via 4-eyes



zkubectl cluster-access request REASON zkubectl cluster-access approve USERNAME

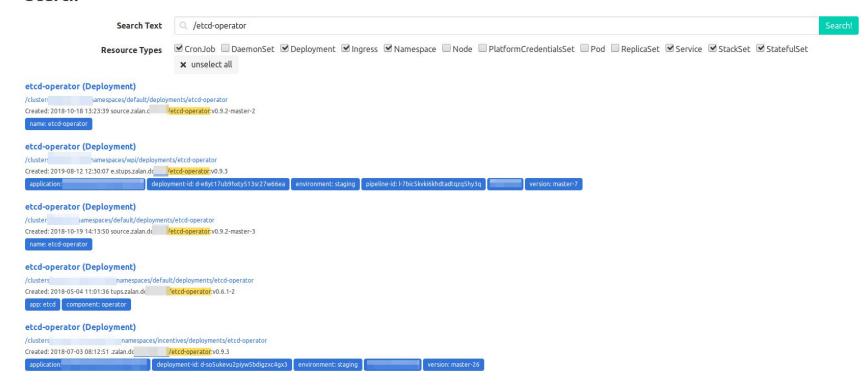


KUBERNETES WEB VIEW



SEARCHING ACROSS 140+ CLUSTERS

Search





INTEGRATIONS

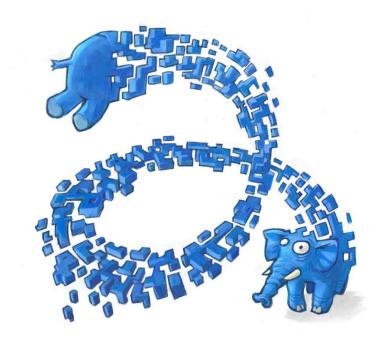


CLOUD FORMATION VIA CI/CD

"Infrastructure as Code"

```
deploy/apply
   deployment.yaml
                        # Kubernetes
   cf-iam-role.yaml
                        # AWS IAM Role
   cf-rds.yaml
                        # AWS RDS Database
    kube-ingress.yaml
    kube-secret.yaml
   kube-service.yaml
delivery.yaml
                        # CI/CD config
```

POSTGRES OPERATOR



Application to manage PostgreSQL clusters on Kubernetes

>500

clusters running on Kubernetes



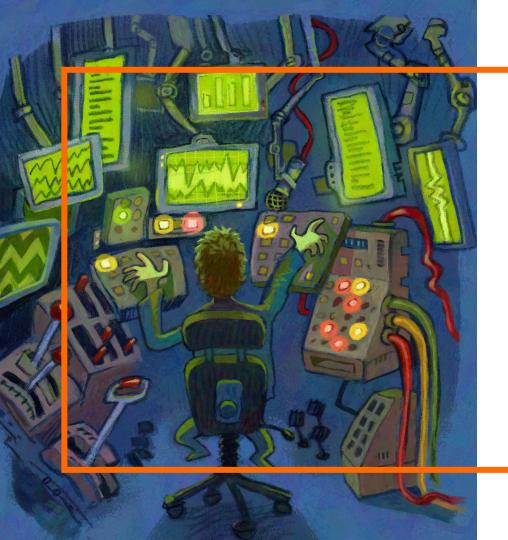
Elasticsearch in Kubernetes

<u>github.com/zalando-incubator/es-operator/</u>

SUMMARY

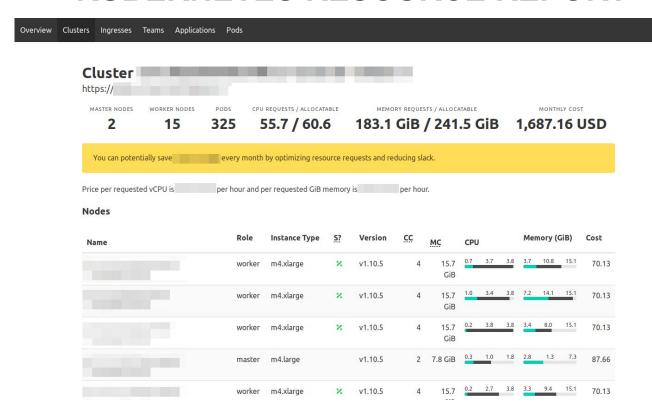
- Application Bootstrapping
- Git as source of truth and UI
- 4-eyes principle for master/production
- Extensible Kubernetes API as primary interface
 - OAuth/IAM credentials
 - PostgreSQL, Elasticsearch
- CloudFormation for proprietary AWS services





MONITORING & COST EFFICIENCY

KUBERNETES RESOURCE REPORT





RESOURCE REPORT: TEAMS

ID	C	A	P	CR	MR	CPU		Memory	(MiB)	Cost	Slack Cost	
	3	14	114	457.9	1.7 TiB	69.01	457.9	1,074,024	1,780,420	27,558.50	13,327.47	Q
	1	9	251	428.95	426.2 GiB	137.99	428.95	164,613	436,384	19,406.82	13,111.24	Q

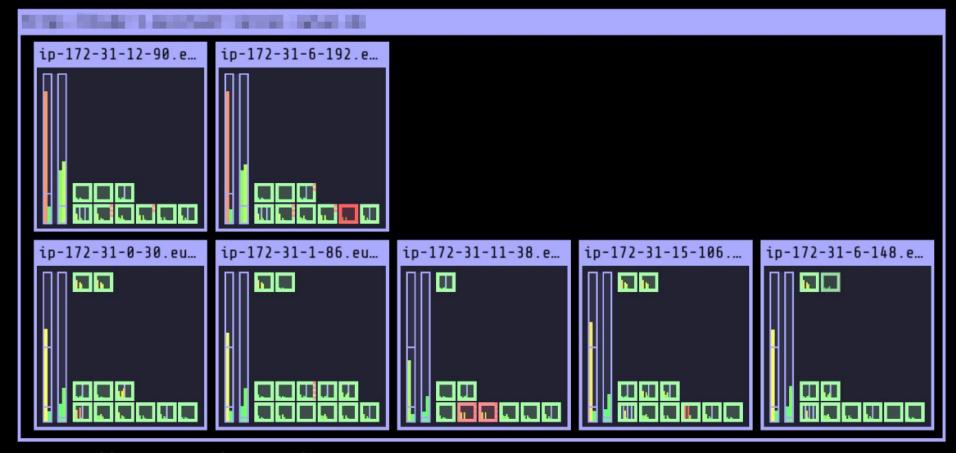


Sorting teams by Slack Costs

KUBERNETES APPLICATION DASHBOARD

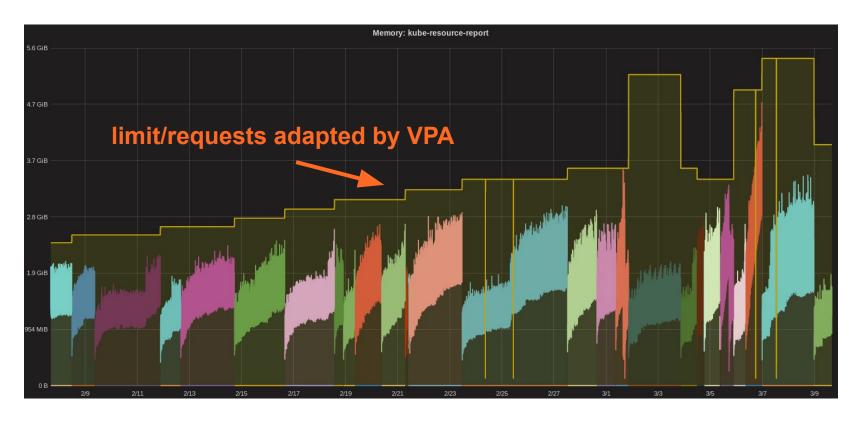






https://github.com/hjacobs/kube-ops-view

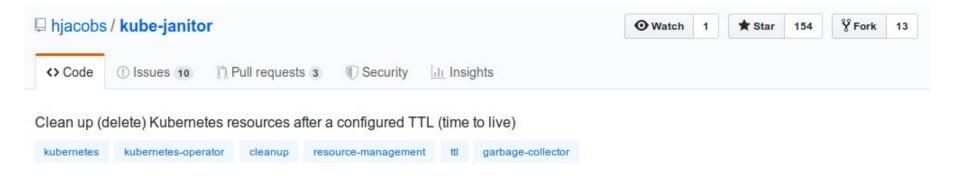
VERTICAL POD AUTOSCALER



DOWNSCALING DURING OFF-HOURS



KUBERNETES JANITOR



- TTL and expiry date annotations, e.g.
 - set time-to-live for your test deployment
- Custom rules, e.g.
 - delete everything without "app" label after 7 days

EC2 SPOT NODES

Role	Instance Type	S?	Version	CC	MC	CPU		Men	ory (Gi	iB)	Cost
worker	m4.2xlarge		v1.12.5- custom.master-1	8	31.4 GiB	1.6	6.9 7.8	8.8	14.3	30.9	350.64
worker	m4.4xlarge	×	v1.12.5- custom.master-1	16	62.9 GiB	4.1	9.0 15.8	51.2	62.3	62.4	193.73

72% savings

STABILITY ← **EFFICIENCY**

Slack Autoscaling Buffer Disable Overcommit Cluster Overhead



Resource Report

HPA

VPA

Downscaler

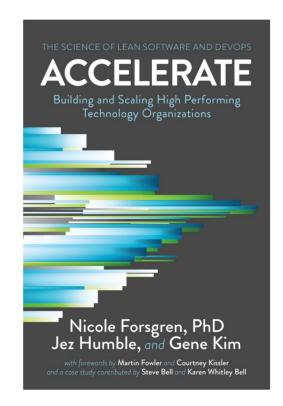
Janitor

EC2 Spot

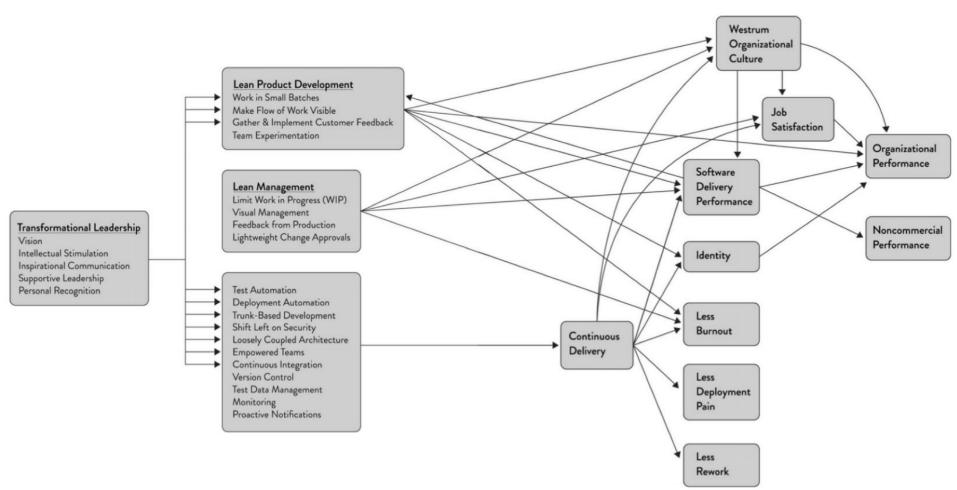


DELIVERY PERFORMANCE METRICS

- Lead Time
- Release Frequency
- Time to Restore Service
- Change Fail Rate







From "Accelerate: The Science of Lean Software and DevOps"

DELIVERY PERFORMANCE METRICS

Lead Time

Commit to Prod

Release Frequency

Deploys/week/dev

- Time to Restore Service
- MTRS from incidents

Change Fail Rate

≙ n/a

Techniques

Applying product management to internal platforms

TRIAL

We've to roll access find tha Applyi the pla brand manag the pla underu

".. means establishing empathy with internal consumers (read: developers) and collaborating with them on the design. Platform product managers establish roadmaps and ensure the platform delivers value to the business and enhances the developer experience."

- ThoughtWorks Technology Radar

NEW

oking vice

We

g.

ead:

nsure

d -

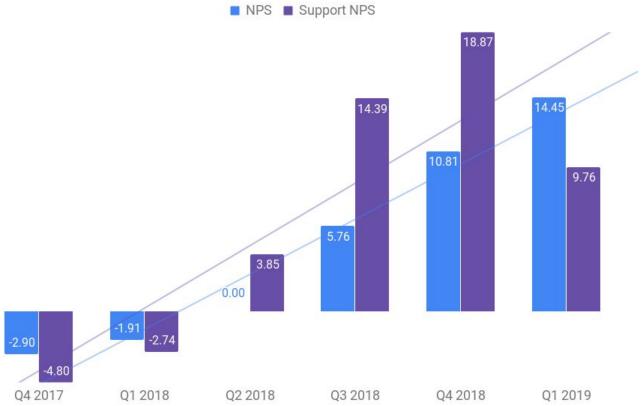
reating

gnant,

Do you use a work? *	ny s	oftv	war	e de	evel	opn	nen	t to	ools	as	part o	of your dail
O Yes												
O No												
Overall, how developer ex					sat	isfie	ed a	are	you	ı wit	h you	ır Zalando
	1	2	3	4	5	6		7	8	9	10	
Extremely Dissatisfied	0	0	0	0	C) () () (0	0	0	Extremely Satisfied
f you needed										s yo	u use	e, how
satisfied or d												.39
satisfied or d	0	1		3	4		th t		sup 8		t you 10	.34

our unovici

DEVELOPER SATISFACTION





DOCUMENTATION

"Documentation is hard to find"

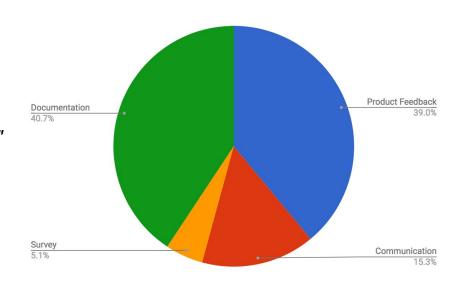
"Documentation is not comprehensive enough"

"Remove unnecessary complexity and obstacles."

"Get the documentation up to date and prepare use cases"

"More and more clear documentation"

"More detailed docs, example repos with more complicated deployments."

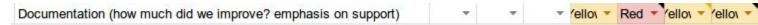


DOCUMENTATION

Restructure following

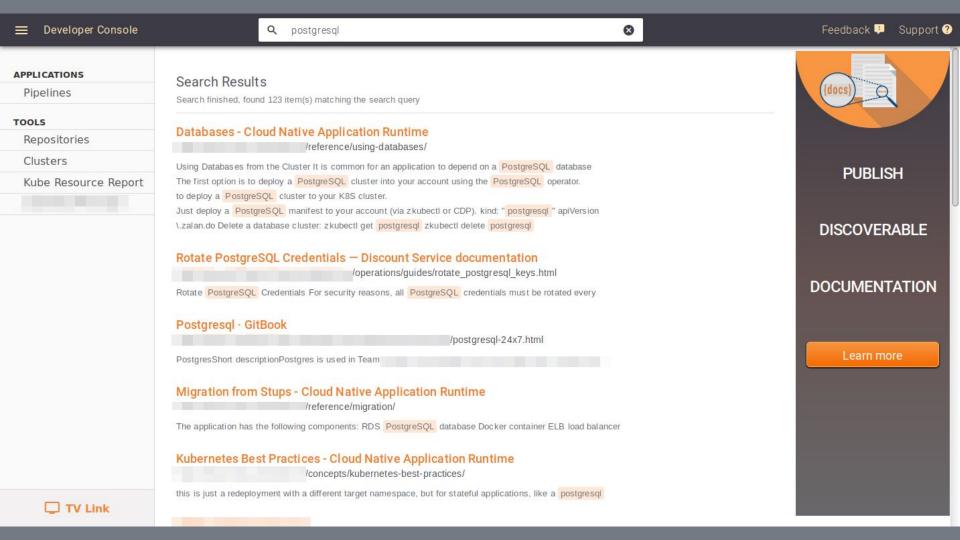
https://www.divio.com/en/blog/documentation/

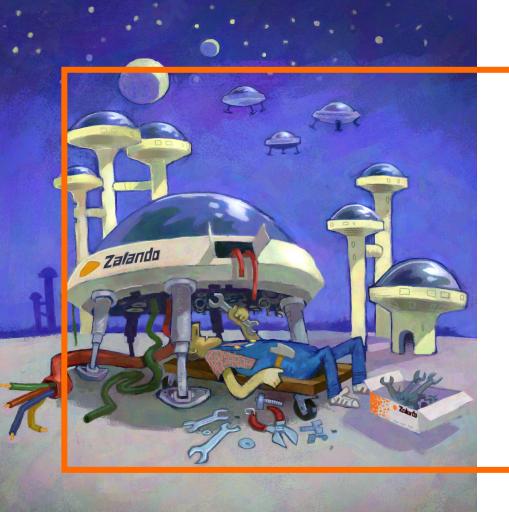
- Concepts
- How Tos
- Tutorials
- Reference
- Global Search
- Weekly Health Check: Support → Documentation











WHY KUBERNETES?

WHY KUBERNETES?

- provides enough abstractions (StatefulSet, CronJob, ..)
- provides consistency (API spec/status)
- is extensible (annotations, CRDs, API aggreg.)
- certain compatibility guarantee (versioning)
- widely adopted (all cloud providers)
- works across environments and implementations

WHY KUBERNETES?

(for Zalando)

- Efficiency
- Common Operational Model
- Developer Experience
- Cloud Provider Independent
- Compliance and Security
- Talent

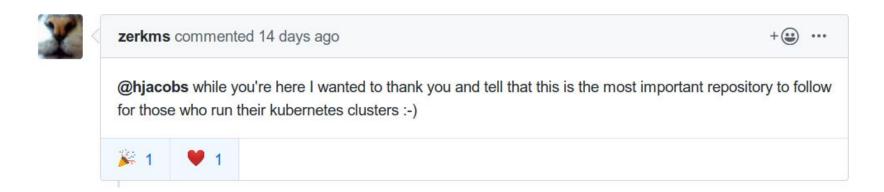


KUBERNETES FAILURE STORIES

Learning about production pitfalls!



Availability bias?





FACTFULNESS

Things can be both better and bad!

How would failure stories for your non-K8s infra look like?



COMPLEXITY FOR GOOGLE-SCALE INFRA?

- Managed DO cluster: 4 minutes
- K3s single node: 2 minutes



```
install.sh 838B

#!/bin/bash

# Install K3s
curl -sfL https://get.k3s.io | sh -
```







DE-FACTO STANDARD, EXTENSIBLE API



Kelsey Hightower ② @kelseyhightower

Kubernetes is not the kernel; it's systemd.

4:57 nachm. · 25. Jan. 2019 · Twitter for iPhone

201 Retweets **969** "Gefällt mir"-Angaben





Nuclear hot take: nobody will care about Kubernetes in five years.

CZnative @ home @pczarkowski

Replying to @tmclaughbos @iteration1 @behemphi

As I keep telling people, if you have a kubernetes strategy you've already failed. Kubernetes should be an implementation detail at the tactical level to deal with the strategic imperative of solving the problems that are halting the flow of money.

6:32 PM - 6 Feb 2019



MAYBE THAT'S GOOD?



Antwort an @QuinnyPig

Speaking as a kubernetes dev, that's a victory condition. It means that Kube becomes so ubiquitous, and so easy, that's it's ignorable.

Tweet übersetzen

7:06 nachm. · 7. Feb. 2019 · Twitter Web Client

1 Retweet 18 "Gefällt mir"-Angaben



OPEN SOURCE & MORE

Kubernetes on AWS

github.com/zalando-incubator/kubernetes-on-aws

Skipper HTTP Router & Ingress controller github.com/zalando/skipper

External DNS

github.com/kubernetes-incubator/external-dns

Postgres Operator

<u>github.com/zalando-incubator/postgres-operator</u>

More Zalando Tech Talks

<u>qithub.com/zalando/public-presentations</u>













HENNING JACOBS

SENIOR PRINCIPAL

henning@zalando.de
@try_except_

Illustrations by @01k



